

Making Patient Visits *MORE* Exceptional



Appointment Visit Options

☒ Choose your Options

At each visit, the Assistant: ☐Does ☐Doesn't ☐Should...
...make sure that every patient is seen on time.

At each visit, the Doctor and Assistant: ☐Does ☐Doesn't ☐Should...
...cheerfully greet every patient *by name*.

At each visit, the DA: ☐Does ☐Doesn't ☐Should...
...ask the patient for any concerns about their treatment, listen, respond accordingly and then notify the doctor of those concerns.

At each visit, the DA: ☐Does ☐Doesn't ☐Should...
...as much as possible, genuinely support what's new in the patient's life and *not* leave them alone.

At each visit, the DA: ☐Does ☐Doesn't ☐Should...
...explain to the patient what is to be accomplished today.

At each visit, the DA: ☐Does ☐Doesn't ☐Should...
...escort the patient out to meet the family and have the *patient* explain to the family what was accomplished today.

What you Need to do to have More Exceptional Patient Visits:
